

Ideas

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SLA			

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

Icon on Info-Capture Dashboard to Show Unread Note

Application/Area

Infocapture

Description

Suggestion to have an icon on the main infocapture dashboard, representing an unread note on a ticket. With numerous email notifications for notes added, some notes can get missed so would be helpful to be able to have this represented on the dashboard (Like an unread notification, or email)

Total Likes