# Ideas

SLA

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

# Short summary of idea\*

Allow us to view resolved tickets in Discover

## Application/Area

Other

### Description

I wish we could return to resolved tickets here in the portal. I sometimes want to refer back, but once they are resolved, the ticket disappears.

### **Total Likes**

1