Ideas

ID 028493 Submitted -hidden-by
Status Submitted

 Date of
 09-06-2020 19:50
 modified

report

SLA

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

Enhance "Last Modified" in reports

Application/Area

Reports

Description

We use InfoCapture as internal help desks and some requests are expected to be reviewed, addressed, and closed within several hours.

To ensure that these requests are meeting expectations, we would like to be able to run reports that include the time stamp for Last Modified-it currently only outputs the date.

The time stamp is available on the request itself, it just doesn't translate to the report.

Total Likes