

Ideas

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SLA			

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

Add missing functionality to Field Condition Set config

Application/Area

Infocapture

Description

When you place a "Select" field on an Infocapture form, you then specify what the valid options for that Select field should be.

Below this there is an option = "Show "Please select..." as default". If ticked, then when the field is shown to the user at time of adding/editing a ticket, they will see "Please select..." as the first, default option. They then choose what they want from the list.

I think it is important to allow the functionality where you can know, and base form functionality off the fact that perhaps, they didn't choose anything here.

When in Infocapture Admin, and creating a Field Condition Set, scroll down to the Select field that has the "Please select..." default option checked, and you will see that there is no entry in the list of values for this.

Usually when you want to check for something NOT being populated, you can tick the box on the left, next to the field name, and then leave the criteria blank. When you save your Field Condition Set you will see the criteria listed as something like " MyField = " ". However, in the case of setting a Select field, but NOT selecting any criteria, nothing is saved and you get an empty Field Condition Set.

Please consider adding some functionality to Field Condition Sets so we can base functionality (perhaps a notification, or some field permissions) based on when an entry in the select box is NOT selected...

Total Likes