

Ideas

ID	026534	Submitted by	
Status	Already exists	Last modified	09-07-2020 11:23
Date of report	23-12-2019 10:50		
SLA			

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

InfoCapture - Add email notifications in History

Application/Area

Infocapture

Description

I think it would be great to see an email notification action listed in the History of the ticket. A lot of times people will tell us "I never got the email from support" and this would be a way we could make sure the InfoCapture system is functioning 100% correctly.

Total Likes

1