

Ideas

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SLA			

Our Product Owners will review your ideas monthly and you will be notified on any changes made to the status of your ideas. We will let you know personally once your idea has been scheduled.

Make sure you also vote on ideas that you want to see in the product, as we will take this into account when deciding on what ideas to implement.

If you have an immediate need for a feature please submit a Change Request instead.

Short summary of idea*

Auto-Detect File Type for Viewer

Application/Area

Documents

Description

When checking out a document, changing the file type, and checking the new file type back in the intranet does not detect the new file type and tries to use the old file types viewer.

By changing the document name you can "re-jog" the intranet into detecting the new file type. It would be great (and frankly weird that it doesn't already) auto-detect the new file type instead of using the document name to determine.

You can view the support ticket I had at <https://discover.claromentis.com/form...w/026232>
(<https://discover.claromentis.com/forms/tickets/view/026232>)

Example: You upload "ABC.jpg". You checkout "ABC.jpg" and change it to "ABC.pdf". You checkin "ABC.pdf". The intranet will not load/preview the PDF because it's still trying to use the JPG viewer. If you change the document name to "ABC.pdf" (from "ABC.jpg") it will "re-jog" the intranet and the PDF is now viewable.

Total Likes

2