Ideas

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report SLA

Short summary of idea*

Knowledgebase: Embed view for knowledgebase article

Application/Area

Knowledge Base

Description

An embed view for knowledgebase articles would be nice to see for content in e-learning modules e.g

* /knowledgebase/articles/11?embed=true

or

* /knowledgebase/articles/11/embed

This would then bring up a minimal view of the knowledgebase article with photo, title and content. It would be a simple and functional way to integrate knowledgebase as a content source.

We have certain bits of knowledge that need to be learned by some departments but also accessible for reference by the whole company. Hiding them away in e-learning is not the best solution and duplicating the content would make it difficult to maintain. While we could include it as a link, it would be nice to have the content in the page.

Total Likes

1