Ideas

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SLA

Short summary of idea*

Sort infocapture notification notes in descending order

Application/Area

Infocapture

Description

Have the notes in the infocapture email notification sort in descending order, with the most recent note on top. This is helpful if there are many notes on the ticket. There is already an option to sort the notes within the ticket although this is still set by individual ticket.

Total Likes

0